

VOUCHER TERMS & CONDITIONS

- This voucher is only applicable for purchases on Hegen e-store at www.hegen.com
- This voucher is non-refundable and cannot be exchanged for cash in part or full and any unused balance will not be refunded.
- Each order can only apply up to 1 voucher, in addition to, up to 1 promotional discount code.
- In the event goods purchased with a voucher are to be refunded, such refund shall be in the form of a separately issued voucher stored value. This separate voucher will be valid for 6 months from date of issue.
- Reward points are not issued on transactions that utilize vouchers as payment
- Valid for **1 year** from the date that the voucher is received.
- Hegen reserves the right to vary and amend these terms and conditions at any time without prior notice.
- If you have any questions, kindly contact us at cs@hegen.com

REDEMPTION STEPS

- Key in your unique voucher code on the checkout page in the 'Gift card or Discount Code' text field.
- The voucher(s) may be used multiple times until its stored value has been exhausted. A voucher may not be reloaded once its stored value has been exhausted or upon expiry, whichever is earlier.