

E-Voucher Details

Non-refundable | Must be activated by 30 September 2025 | Valid for 12 months from the activation date

How to Redeem

1. Download the L Privileges App and sign up for the free membership prior to redemption.
2. Redeem the E-Voucher on the MoneySmart Store.
3. Receive an email with the E-Voucher reward code.
4. Log in to your L Privileges account on the L Privileges App.
5. Go to More > Reward Code on the App and key in the E-Voucher reward code to redeem the E-Voucher.
6. The E-Voucher will be credited to your wallet on the App upon redemption of the reward code.
7. Go to Wallet > Vouchers to see the E-Voucher credited to your wallet.
8. Present your member QR code at the point of payment at any participating retailers of Jurong Point, Swing By @ Thomson Plaza & AMK Hub.

Terms and Conditions

1. A valid L Privileges account is required to receive the E-Voucher redeemed.
2. Each L Privileges E-Voucher redeemed is valid for one (1) year from the date of issue, unless otherwise stated. No extension of the validity period shall be granted.
3. The date of issuance of E Voucher is the date the E-Voucher is redeemed with the reward code via the L Privileges app.
4. E-Voucher can be used at participating retailers of Jurong Point, AMK Hub & Swing By @ Thomson Plaza.
5. The value of each E-Voucher is denominated in Singapore currency.
6. Subject always to Clause 8A(b) in the L Privileges Programme T&C, the aggregate value of the E-Vouchers held in a Member's eWallet shall not at any time exceed S\$1,000.00.

7. E-Voucher is not exchangeable for cash and no refund shall be given if the value of the E-Voucher presented at a participating retailer exceeds the amount payable.
8. E-Vouchers, once issued, cannot be exchanged for any physical Vouchers or Points of any value.
9. Multiple E-Vouchers may be used for the same transaction at participating retailers, unless otherwise stated.
10. E-Voucher cannot be replaced if it has been unlawfully obtained, or has expired or been voided, or is or appears to be a counterfeit or altered or tampered with.
11. Participating retailers may not accept any E-Vouchers which, in its opinion, has been unlawfully obtained, or has expired or been voided, or is or appears to be a counterfeit or altered or tampered with.
12. E-Vouchers shall not (a) be used for or in connection in any unlawful or fraudulent purpose or activity, or (b) except with the prior approval of The Management, be used for or in connection with any business or commercial purpose or activity.
13. The Management shall not be responsible for any claim, demand, loss, cost, expense, or liability of any kind, which may be suffered or incurred by any person (a) in using or attempting to use any E-Vouchers, (b) in relation to any goods and/or services provided or to be provided by a participating retailers, or (c) in connection with any act or omission by a participating retailer.